



# **Leatherby Libraries**One University Drive Orange, CA 92866



Tel: <u>714-532-7756</u> www.chapman.edu/library



## **Welcome to the Chapman University Leatherby Libraries**

To enjoy your Leatherby Libraries privileges, here are the circulation services policies to inform and guide you!

A student's Chapman University ID card is required in order for the library to perform any circulation transactions. The University ID may only be used by the person to whom the ID is issued and is not transferable. Students can also display a digital barcode using the MyLibrary! application in place of their Chapman University ID. No other form of identification will be accepted.

For username, password, blackboard access, e-mail access, or other technical support questions students can contact the IS&T Service Desk at (714) 997-6600 or email servicedesk@chapman.edu.

Students must be enrolled in the current semester or academic term (including interterm and summer) to activate library borrowing privileges.

All library notifications are sent to University issued Chapman email accounts.

Students are responsible for all items checked out on their library account.

Report any damage (torn pages, highlighting, water damage, writing, etc.) to items or missing media at checkout to avoid being held responsible.

A receipt will be emailed at the time of checkout indicating a due date for borrowed items. Students can view their checked out items by accessing their <u>library account</u> on the Leatherby Libraries website or use the MyLibrary! application.

Any outstanding overdue item may prevent a student from renewing or borrowing additional items. This may also prevent students from accessing study rooms, interlibrary loan items, and course reserves.

Return all items to the library from which they were borrowed (Leatherby Libraries, Hugh & Hazel Darling Law Library, or Rinker Health Sciences Study Commons). Items are not considered returned until they reach their correct destination.

Book drops are located outside of the building and inside the lobby of the library. The outside book drop is accessible 24 hours a day.





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#### **Course Reserves**

Course Reserves are physical supplemental materials provided by faculty or materials pulled from the library collections in support of course curricula. These items are identified as high-demand and circulate with a limited checkout period. Late return of a reserve item will result in an overdue fine. Return reserve items to the marked reserve bin at the circulation desk.

### **Interlibrary Loan**

The interlibrary loan service allows students to borrow books and journal articles from other lending institutions. Visit the Interlibrary Loan website for more information.

#### **Item Paging/Holds**

Students can request an item to be paged from the library circulating collections by submitting a request in the catalog. If the item needed is currently checked out, submit a request in the catalog to be added to the hold queue. Once the request has been processed, you will be notified when the item is ready to be picked up. Items are held at the Circulation desk for 3 days. If the item is not picked up within the 3 day hold period, the item will be moved to the next person in the queue or returned to the library collections.

To request an item, locate the item in the library catalog then click on the "Place a Hold" link at the top of the page. You will need to enter your name, Chapman ID number, and PIN to place the request. Please note that place a hold feature does not function for Limited Access items.

#### **Renewals**

There are 6 media rooms and 15 group study rooms located throughout the Leatherby Libraries that can be reserved up to 7 days in advance. Students wanting to access the Leatherby Libraries reservable study spaces must sign into the <a href="Study Room Reservation system">Study Room Reservation system</a> with their Chapman username and password. For assistance with signing into the study room reservation system, call the Circulation Desk at (714) 532-7723.





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#### Recalls

Items needed for Course Reserve can be recalled at any time and must be returned immediately. If an item is recalled, an email notifying the current borrower of the recall will be sent including an adjusted due date. Failure to read the notification email does not remove a student's responsibility for returning the item by its new due date. Daily overdue fines will accrue for late return of a recalled item.

## **Billing and Payments**

You are responsible for all replacement and overdue fees which may result from late returns, damage to items, or lost/stolen items.

Upon receipt of a bill for an item, you have 30 days to resolve the balance due by returning the item, renewing, or paying for replacement. Failure to resolve the balance due within the 30 day period will result in a suspension of library borrowing privileges until the matter is resolved.

### **Fine Payment**

You can view your outstanding balance by accessing your <u>library account</u> online, utilizing the MyLibrary! application, or calling the Circulation Desk at (714) 532-7723. You can pay a balance by using the <u>Fine Payment</u> feature on the Leatherby Libraries website.

All fines and fees must be paid in full in order for borrowing privileges to be restored, including access to reservable study spaces, course reserves, and interlibrary loan items.

#### **Office of Student Affairs**

In an effort to support students during difficult times, the Leatherby Libraries and the Office of Student Affairs have developed a process to address needs relating to unforeseen life circumstances. Students can contact the Office of Student Affairs to seek assistance with a need regarding a library balance. The Office of Student Affairs will make a recommendation to the Leatherby Libraries. The library will make a final determination regarding any balance adjustment or waiver.





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### **Returning Billed Items**

Students that return an item to the library after billing will have the replacement charge removed from their library account. A \$5 overdue fine (billing fee) will remain on the student's account for each billed item.

## **Replacing Billed Items**

You may choose to replace a billed item by purchasing a replacement copy. You must notify the circulation department that you are opting to do so; in some cases purchasing a replacement copy will not be an option. The replacement copy must match the billed item's ISBN and must be in new or almost new condition. If the purchased copy is accepted for replacement, the replacement and billing fee will be removed.

#### **Business Office Referrals**

When you have unresolved debt on your library account, you will receive a Statement of Charges email. The email will notify you of the balance owed to the library and provide a date by which you need to resolve. If payment or payment arrangement is not made by the stated date on the email, the balance owed will be forwarded to the University Business Office.

Failure to resolve referred balances may result in delays of future registration, as well as transcript holds.

#### **Refunds**

When you return an item that was paid for as lost, you can be credited for the item cost. This can only occur if it is within 30 days of the payment date and the item is not damaged. A refund check crediting the item cost will be mailed. After 30 days from the original payment date, you can no longer be credited for returning a lost & paid item.





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#### **CHECKOUT PRIVILEGES**

Maximum of 100 items from the circulating collection and 25 active hold requests

#### **Checkout Times and Renewal Limits**

- Books & Oversize Books
- 16 weeks with 2 renewals
- Collected Works
  - 3 days with no renewals
- Audio/Visual Items
  - 2 weeks with 2 renewals
- Laptop Checkout (Kiosk)
  - 4 hour checkout with no renewals
- Reserve Items
  - Limit of 3 reserve items at one time
- Checkout period designated by professor with no renewals
- Abstracts, Atlases, Globes, Journals, Maps, Microforms, Newspapers, Periodicals, Reference, Research Projects & Thesis
  - Limited Access items (Checkout requires approval from a Reference Librarian)
- Center for American War Letters Collection, Huell Howser California's Gold Collection & The Frank Mt. Pleasant Library of Special Collections and Archives
  - Limited Access items (Checkout requires approval from a Reference Librarian)
- Sala and Aron Samueli Holocaust Memorial Library
  - Limited Access items (Checkout requires approval from a Holocaust Library staff member)
- ILL (Interlibrary Loan)
  - As designated by lending library, renewals are at the discretion of the lending institution.





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## **FINE/FEE SCHEDULE**

The library does not charge daily overdue fines for items from the general circulating collection. Students will have 14 days past the due date of a borrowed item to return or renew without penalty. Failure to return or renew by the 14th day will result in the item being assumed lost and billed for replacement.

#### The following high demand items are subject to overdue fines and are not renewable:

- Reserves
- Limited Access Items
- Study Room Kits

- Interlibrary Loan Items
- Recalled Items
- Laptops

All hourly checkouts are assessed fines for any part of the hour past the due time

- \$1 Overdue fine per hour, to a \$5.00 maximum late fine per Reserve item
- \$1 Overdue fine per day, to a \$5.00 maximum late fine per Interlibrary loan item
- \$1 Overdue fine per hour, to a \$5.00 maximum late fine per Limited Access item
- \$1 Overdue fine per day, to a \$5.00 maximum late fine per recalled item
- **\$2** Replacement fee for lost/damaged dry erase marker, eraser, or study room case.
- \$2 Overdue fine per hour, to a \$10.00 maximum late fine for a study room kit.
- \$5 Replacement fee for lost/damaged study room access key.
- \$5 Minimum fee for damage to an item up to the full replacement cost of the item.
- \$5 Maximum overdue fine for return of a billed item.
- \$25 Initial overdue fine, \$5 for each additional hour, to a \$50 maximum late fine for a laptop.
- \$50 Maximum overdue fine for return of a billed laptop.

Replacement charge for a lost/damaged item includes cost of item + billing fee.