

Covering you away from home

Cigna Guest Privileges program



If you or a covered member of your family will be in another Cigna HealthcareSM service area for 60 days or more, our Guest Privileges program lets you enroll as a “guest” in the Cigna Healthcare network in that location.

What situations does it cover?



- Temporary job assignments in another location
- Family separations due to divorce
- Relocations where part of the family stays until the end of the school year

How do I get Guest Privileges?



- Call Cigna Healthcare customer services at the toll-free number on your ID card to enroll.
- Once you're enrolled, you'll be able to access the full range of in-network coverage at the guest location, including routine and preventive care.

Sometimes life takes you away from home. But if you need health care services while you're away, where you are shouldn't get in the way of how you access your health benefits. The **Cigna Guest Privileges** program helps make sure you're covered.

Before you enroll

Here's what you need to do before you call Cigna Healthcare customer services to enroll.



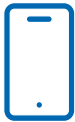
Understand your service area

Cigna Healthcare customer services can help you determine if you'll be living in a Cigna service area at your guest location.



Choose a doctor

Visit the Cigna Healthcare Directory on **Cigna.com**[®] to find a doctor in your guest location network. Need help? Call Cigna Healthcare customer services at the toll-free number on your ID card.



Make the call

Once you've determined your service area, chosen a primary care physician at the guest location and completed the worksheet, call Cigna Healthcare customer services at the toll-free number on your ID card.

Once you're enrolled

You'll receive a confirmation statement from Cigna Healthcare verifying your doctor selection and the effective date of coverage in your guest location. Soon after, you'll also receive a Cigna Healthcare ID card for your guest location. Beginning on the effective date shown on your confirmation statement, you'll be able to access the full range of covered services at the guest location, including routine and preventive care.

How does coverage change at your home location?

Once you've enrolled in Guest Privileges, only emergency or urgent care will be covered at your home location. You should receive all your routine care at the guest site.

How long can dependent children stay covered as guests?

Dependent children living away from home may remain guests until they reach the age limit for dependent eligibility. College students should consider carefully whether they want to receive their primary care at home or school.

How to disenroll

When you're planning to return to your home location, call customer services to discontinue your guest status. Remember, to call Cigna Healthcare in advance of your move.



For more information about the Cigna Guest Privileges program, call customer services at the toll-free number on your Cigna Healthcare ID card.

