

CHAPMAN UNIVERSITY RAVE PANTHER GUARDIAN APP

Turn your phone into a personal safety device.

Download the **FREE** Rave Guardian safety app to check in with family, friends, the Chapman University Department of Public Safety, or others you trust to help you stay safe both on and off campus. The Panther Guardian app is an effective way for students, staff, and faculty to communicate with Public Safety via a smart phone.

With this app you can:

- **Set a Safety Timer** – Notify people you trust to check in on you if you are alone or in an unfamiliar place. Set a timer as an escort as you walk to class or across campus. If the time is not deactivated before expiration, Public Safety will be notified to contact you.
- **Manage & Message Your Guardians** – Invite family, friends, or others to be your Guardian, and communicate with them within the app as needed.
- **Easy Emergency Communication** – Call Public Safety directly for help if you are in trouble and send text tips – including photos – if you see something suspicious.
- **Smart911 Safety Profile** – User-created Safety Profiles contain information such as residence details (home and school), medical conditions and much more. When someone requires assistance user Safety Profiles are displayed to Public Safety or Smart911 enabled 9-1-1 centers nationwide.



Rave Guardian is available for download on Apple and Android devices.

Frequently Asked Questions (FAQs)

Who is eligible to use Panther Guardian?

Any Chapman constituent with a current chapman.edu or mail.chapman.edu email address is eligible to use Panther Guardian.

Is there a cost for the app or the service?

The Rave Guardian Safety app is free for anyone to use with friends and family as your selected Guardians. Chapman University has purchased a license for constituents to utilize the Panther Guardian

with the Department of Public Safety as a primary Guardian. There are no costs other than text messaging fees and minutes charged by your cell phone provider.

Is my privacy protected?

Profile data is stored privately and securely within Rave Mobile Safety's redundant and geographically diverse databases. Your profile can only be viewed by Public Safety dispatchers when your timer expires, send a tip or you dial 9-1-1.

Can Rave Guardian track me?

Rave Guardian and Smart911 can allow Public Safety to locate your approximate location when your timer expires or you place a 9-1-1 call. However, it cannot be used to locate you without your knowledge. Your profile and location (if you have enabled the location service) are only available to Public Safety when your timer expires or you call 9-1-1.

Does Rave Guardian work off-campus?

The features of the app will work off-campus; however, if you have an emergency at an off-campus location you should dial 9-1-1. The tip feature is for campus locations only.

What should I include in my profile?

The more information you provide, the more Public Safety knows if they need to assist you in an emergency. At a minimum, your address (home and school), your physical description and a recent photo are great places to start. If you have a particular health issue or other personal safety concern, you can include that information as well. It is up to you what and how much information you provide.

Are the tips sent through Panther Guardian anonymous?

No. Your name, phone number and profile are displayed to Public Safety when you send a tip through the Panther Guardian app.

What can I do if someone forces me to turn off Panther Guardian?

Panther Guardian includes a duress pin code to alert Public Safety. The duress pin code is one digit higher than your saved PIN. For example, if your PIN is 1234 than a PIN of 1235 would indicate a duress signal. Panther Guardian will appear to turn off normally but Public Safety will still be alerted.

Important Points to Remember

- In a campus emergency always dial 911 or (714) 997-6763. This Panther Guardian app should not replace the standard practice of dialing (714) 997-6763 from your cell phone (or 6763 from a

campus phone) to report campus-based police, fire, suspicious circumstances, or medical emergencies to Public Safety.

- The Panther Guardian app should only be utilized in areas within the location of Chapman University.
- As with any cell phone usage, certain factors (such as signal strength, type and quality of your phone carrier, and dead spots) can affect the GPS locator accuracy.
- To maximize the full benefit of this app, update your profile with a current photo and accurate self-description, vehicle description, and medical conditions. The more information you provide in your profile, the easier it will be for Public Safety to locate you, if necessary. You can change your profile picture at any time.
- When using the escort timer tool, it is strongly recommended that you enter a status in text explaining to Public Safety about your current location, intended destination, intended course of travel, etc. This information will greatly facilitate any necessary response actions coordinated by YPD.