



CHAPMAN
UNIVERSITY

THE PANTHER'S GUIDE TO LIVING OFF CAMPUS

Being a Good Neighbor in Your Community

neighborsofchapman.com

Chapman.edu/off-campus

IMPORTANT CONTACTS



Police and Public Safety

- Emergencies **911**
- Orange Police Department (Non-Emergency) **(714) 744-7444**
- Orange Fire Department (Non-Emergency) **(714) 633-1313**
- Chapman University Public Safety **(714) 997-6763**
- Chapman University Fire & Life Safety **(714) 744-7875**



Health Resources

- Student Health Services **(714) 997-6851**
- Student Psychological Counseling Services (SPCS). **(714) 997-6778**
- Orange County Behavioral Health Information **(855) 625-4657**
- National Suicide Prevention Lifeline **988**



Landlord/Tenant Information

- County of Orange Fair Housing Council. **(714) 569-0823**
- Chapman University Off-Campus Housing **(714) 997-6593**



Utilities

- Southern California Edison **(800) 655-4555**
- SoCalGas **(877) 238-0092**
- Trash (CR&R) **(714) 372-8272**
- Water Services **(714) 744-2233**



Important Contacts at Chapman

- Dean of Students **(714) 997-6721 | dos@chapman.edu**
- Food Pantry **(714) 516-6138 | maeda@chapman.edu**
- Interfaith Center **(714) 628-7289 | stearns@chapman.edu**
- Rape Crisis Counselor **(714) 744-7080 | dasmith@chapman.edu**
- Student Employment **(714) 997-6674 | studentemp@chapman.edu**
- Community Relations **(714) 289-2097 | neighbors@chapman.edu**

KEEP YOUR PROPERTY LOOKING FRESH

We all love the historic charm of Old Towne Orange, and a lot of that charm comes from the pride people take in the appearance of their homes. As a resident of Orange, it's up to you to keep your house looking neat and up to par.

Take pride in your neighborhood and where you live

If you've had a gathering, make sure you pick up any trash left behind — not only on your property, but the yards of your neighbors, as well!

Couches on your lawn aren't so cute. That goes for beer cans, too.

Report anything that is damaged or broken to your landlord immediately

Some small household problems can be an indicator of a much larger issue. It's your responsibility to report problems as much as it is the responsibility of the landlord to work with you on resolving them.

Bring in trash cans, newspapers and mail in a timely fashion

The City of Orange has an ordinance that requires trash cans be brought in from the curb within 24 hours of trash pick-up. To avoid a fine, rotate the responsibility between all of your roommates so everyone is equally responsible.

Bring in your mail and newspaper on a daily basis, even if you didn't order the paper. It is still on your property and should be picked up and recycled appropriately.



DO THIS



NOT THAT

PROPERTY MAINTENANCE

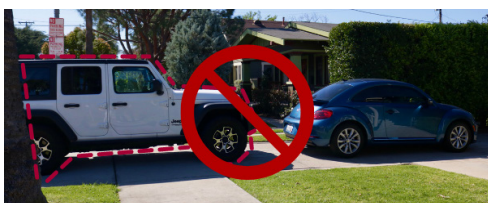
WE GET IT. PARKING CAN BE A PAIN.

It is especially difficult to find parking in a historic district like Old Towne, but we need to remain mindful of our neighbors when parking on the street.

Tips for Parking in the Neighborhood:

- Only park in front of your house. If you have people coming over, let your neighbors know and ask if it's okay to park in front of their house.
- Leave inactive vehicles parked in the driveway.
- Don't block or park on the sidewalk. This makes it very difficult for individuals using a wheel chair, stroller, walker or other assistance. It also creates a danger for young kids who walk home from school.
- Leave space for your neighbors to park, too. Like you, the neighbors may wish to have people over and, like you, they will find it frustrating when there is no parking for their guests.
- Encourage your friends to carpool, use rideshare, or walk to reduce the number of cars parking on the street.

DO THIS



NOT THAT



Reminder

Most streets around campus have permitted parking for those residents only. Yes, this means that you cannot bring your own permit to park closer to campus and walk over. This is against the Chapman parking policy, and will result in a parking citation of \$60 or more.



PARKING

FIRE AND LIFE SAFETY

The Basics

- **Create an escape plan.** Always know two ways out and keep them clutter-free and unobstructed.
- **Install smoke and carbon monoxide alarms.** Make sure alarms are installed in each room, outside every sleeping area and on each level of your apartment or house



QUICK TIP: Some landlords try to utilize rooms not intended for sleeping. Before you sign a lease, make sure the space you are renting is truly a bedroom.

Top Five Tips for Preventing Fires

1. Smoke outside and make sure to put all cigarettes out.
2. Maintain a clean cooking area that is free of items that catch on fire easily.
3. Never leave candles or incense unattended.
4. Turn off portable space heaters, flat irons, and curling irons every time you leave the room or go to sleep.
5. Make sure power strips are designed to handle what you will be using them for.



QUICK TIP: Ask your landlord to provide a fire extinguisher for the kitchen — and learn how to use it! Free training is provided by Chapman Fire & Life Safety. **Register at Chapman.edu/firetraining**

PUBLIC SAFETY TIPS

24/7 Dispatch – (714) 997-6763 | Chapman.edu/publicsafety

If a situation or person seems suspicious, Public Safety is here to help. Make sure to program their number into your phone and remember: if you see something, say something.

There's an App for That



Make sure to download the Panther Guardian app to communicate with Public Safety 24/7. Search 'Rave Guardian' in the app store and register with your Chapman email address.

Operation Safe Ride – (714) 997-6680

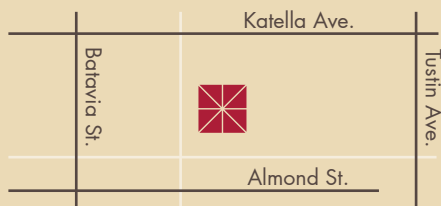
Public Safety offers students safe rides home during the hours in which safety is of the utmost concern.

- Monday–Wednesday: 7:30 p.m. to 12:15 a.m.
- Thursday: 7:30 p.m. to 1:45 a.m.
- Friday–Saturday: 7:30 p.m. to 2:15 a.m.

Officers also provide escorts outside of these hours if requested by someone who feels the need for one.

Boundaries

- North to Katella Ave.
- South to Almond St.
- East to Tustin Ave.
- West to Batavia St.



DEVELOP RELATIONSHIPS WITH YOUR NEIGHBORS

As you move into your new place, don't forget that you're now part of a community. The people who live next door, the people down the block, the people behind you — get to know them, and let them get to know you!



Introduce yourself

This is the easiest way to break the ice with your neighbors. This lets them get to know you as an individual and not clump you in as "just another Chapman student."

Check out the Community Relations website for tips, contact info forms, and more resources for students living off campus — just scan the QR code.



Be approachable and create open lines of communication

Say "hello" when you see your neighbors! It's simple, but it can make a huge difference in the relationships that you build within your community.



Lend a hand, if you can

Offer to help your neighbors with bringing in groceries or moving heavy furniture. Not only will they appreciate it, but they might return the favor when you find yourself in need of a hand!



If you decide to host a gathering...

Give your neighbors a heads up. Make sure they have your contact information in case any issues arise and share your plan to manage noise and traffic to minimize any disruptions.



What's with this "party ordinance" anyway?

The City of Orange has a disturbance ordinance that prohibits hosting a knowingly loud and unruly party and/or one that allows underage drinking. Fines and sanctions can be issued from the City and from Chapman University for any violations.

For questions, contact the Office of Community Relations at **(714) 289-2097** or **neighbors@chapman.edu**.



Respect differences

Be aware that late night activities and certain outdoor decor may not be embraced by all who live in your area. Please be respectful of your neighbors' right to a peaceful living experience, especially when it comes to noise. While it might not seem late to you, loud noises at 10 p.m. can be tough for neighbors with kids.



BUILDING RELATIONSHIPS

SO, YOU'RE MOVING OUT.

You've probably accumulated a ton of stuff over the past year that you don't need or want. The good news is that there is a place for all of it!



Free pick-up of old furniture and appliances

Why leave a couch or mattress on your curb when CR&R, your garbage collector, will pick them up and dispose of them for free? You can schedule this service up to four times a year per address, completely free of charge, by calling **(714) 372-8272**.



Recycle your e-waste

E-waste (computers, cell phones, cables, etc.) can be recycled — every little bit helps the environment! Plus, it's illegal in California to dispose of electronics in the regular trash. Email **sustainability@chapman.edu** for options.



Donate items you don't need

School supplies, unopened food and hygiene items, clothing, and furniture can be donated to worthy causes in our local community. Here are a few that we recommend:

- Unopened food, hygiene items and cleaning supplies: Friendly Center (friendlycenter.org)
- School supplies: Youth Centers of Orange (ycorange.org)
- Clothing: Working Wardrobes (workingwardobes.org)
- Furniture: Goodwill Southern California (goodwillsocal.org)



Don't forget about your four-legged roomies

If you are no longer able to keep your pet, make sure to find arrangements for them. You can ask friends and family to house them temporarily or visit PetFinder.com to search for local animal rescue groups.



Save money by shutting off your utilities

Water, trash, electricity and gas costs can build up over the summer and cost you a pretty penny when you return in the fall. Make sure to turn off your utilities while you're not in residence, but be sure to consult with the terms of your lease first.



MOVING OUT





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